

# Customer Assistance Fund

The **Customer Assistance Fund (CAF)\***, supported by CenterPoint Energy, **now provides summer cooling assistance to customers who may be struggling to keep up with energy costs.** Administered in partnership with The Salvation Army, the program offers an easy and accessible application process. The Fund was designed to offer a helping hand to families and individuals who typically wouldn't qualify for public assistance.

## Eligibility

Summer funding is available to southwestern Indiana CenterPoint customers who use electricity to cool their home and may fall into the income-eligible guidelines listed to the right, which are more inclusive than most federal assistance programs.

**A customer can receive funding once during the calendar year (January 1 to December 31). Customers who already received assistance in 2025 are ineligible until the new funding year begins in 2026.**

Number of people in household	Annual household income
1	\$39,125
2	\$52,875
3	\$66,625
4	\$80,375
5	\$94,125
6	\$107,875
7	\$121,625
8	\$135,375



## Applying is easy!

Customers can visit [CenterPointEnergy.com/CAF](https://CenterPointEnergy.com/CAF) for application details, income-eligibility requirements and more!

## More payment assistance options

The Fund complements existing CenterPoint bill management tools, such as due date extensions, payment arrangements and Budget Billing. Customers eligible for state and federal low-income assistance programs are encouraged to apply for those resources first before seeking assistance from the CAF.

Visit [CenterPointEnergy.com/PaymentAssistance](https://CenterPointEnergy.com/PaymentAssistance) to learn more about additional programs and services that can help customers with their payments.

*\*Share the Warmth, Inc. d/b/a Customer Assistance Fund is an independent, 501(c)(3) nonprofit corporation supported in part by voluntary contributions from CenterPoint Energy's shareholders, employees and customers.*

