

# Customer Assistance Fund

The **Customer Assistance Fund (CAF)**\*, supported by CenterPoint Energy, provides eligible customers with financial assistance to help manage their energy bills. Administered in partnership with The Salvation Army, the program offers an easy and accessible application process. The Fund was designed to offer a helping hand to families and individuals who typically wouldn't qualify for public assistance.

## Eligibility

The program is available to Indiana and Ohio CenterPoint Energy customers who may fall into the income-eligible guidelines listed in the chart to the right, which is more inclusive than most federal assistance programs. Customers can apply once during the calendar year (January 1 to December 31) and may reapply at the start of each new calendar year.

Number of people in household	Annual household income
1	\$36,650
2	\$51,100
3	\$64,550
4	\$78,000
5	\$91,450
6	\$104,900
7	\$118,350
8	\$131,800



## Applying is easy!

Customers can visit [CenterPointEnergy.com/CAF](https://centerpointenergy.com/CAF) for application details, income-eligibility requirements and more!

## More payment assistance options

The Fund complements existing CenterPoint bill management tools, such as due date extensions, payment arrangements and Budget Billing. Customers eligible for state and federal low-income assistance programs are encouraged to apply for those resources first before seeking assistance from the CAF.

Visit [CenterPointEnergy.com/PaymentAssistance](https://centerpointenergy.com/PaymentAssistance) to learn more about additional programs and services that can help customers with their payments.

*\*Share the Warmth, Inc. d/b/a Customer Assistance Fund is an independent, 501(c)(3) nonprofit corporation supported in part by voluntary contributions from CenterPoint Energy's shareholders, employees and customers.*

