

Audio Call Interpretation Instructions

- Dial +1 (888) 487-3175 (AUDIO ONLY).
- Please enter your access code. 6504
- Press 1 for Spanish or Press 2 for all other languages.
- · An operator will answer within 30 seconds.
- Once language is confirmed, the operator will connect you with the appropriate interpreter.
- The interpreter will identify themselves by name and interpreter ID, please make note for documentation purposes.

NOTE: When the session is complete, be sure to hang up the line to ensure the session is closed.

TIPS WHEN USING AN INTERPRETER: Try to avoid idiomatic speech, using profanity or slang, and avoid multiple questions in one sentence. Speak directly to the patient rather than the interpreter.

VOYCE TECH SUPPORT: +1 (855) 254-3475

PIN #: 6504

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