

Bill Relief Program

The **Evansville Water and Sewer Utility Bill Relief Program** is designed to help individuals and households lighten the cost of their utility bill.

Income-qualified customers inside city limits with active city water service who [apply](#) for the program receive a \$10 monthly credit to save on their bill. That credit offsets the 2022 water rate increase and is applied to their active account for 12 months. After one year, eligible customers may have the opportunity to reapply for the program.

Who Qualifies for the Program?

Program funds are allocated to customers based on combined annual household income. Customers with a household income of \$50,000 or less may qualify for assistance.

Customers must reside inside city limits and have active city water service to qualify.

Apply Now

The Bill Relief Program funding begins July 1, 2022. Customers may [apply now](#) to see if they qualify. It's simple and easy.

1. Fill out the [application form](#). Provide your EWSU account number and household income.
2. EWSU will send an email to confirm if your application was received – and whether your request was approved or denied.

If approved, a \$10 credit will be automatically applied to your active account each month for one year.

Program Funding

Funding for the Bill Relief Program is provided by the American Rescue Plan, which provides direct relief to Americans and the economy during and as a result of the COVID-19 pandemic.

The Bill Relief Program is funded for up to two years or while funds last. EWSU is working toward sustaining it as a long-term program dedicated to offering assistance to individuals and households in greatest need.

Learn More About Other Customer Assistance Programs

EWSU strives to make assistance for customers in need easy and attainable. Learn more about other [payment assistance programs](#) and funds available to qualifying customers.

If you have questions about the EWSU Bill Relief Program, please visit [ewsu.com/contact](https://www.ewsu.com/contact) or call [812-436-7846](tel:812-436-7846) to speak with a customer service representative.